

# EMA™ Biography



## Shamus McGillicuddy

Vice President of Research, Network Management

Shamus McGillicuddy leads the network management practice at Enterprise Management Associates (EMA). His practice focuses on all aspects of managing enterprise networks, including network automation, AIOps-driven network operations, multi-cloud networking, and WAN transformation.

Prior to joining EMA, Shamus worked as a technology journalist for nearly a decade. He served as the news director for TechTarget's networking publications. He led the news team's coverage of all networking topics and published hundreds of articles. Shamus was previously a daily newspaper journalist who covered crime, education, government, and politics. He enjoys reading, fiction writing, and craft beer.

M.S., Journalism, Boston University

B.A., English and Urban Studies, Vassar College

"My favorite part of covering the technology industry is the opportunity to learn. I love figuring out how things work. Don't tell me only about the problems your product solves; I want to know how it solves them."